

Castine Kayak Adventures

Advanced Booking Policy

Large Group Advance Reservations for day or night tours

- Full payment is necessary to reserve your space (Customary Large Group Guide Gratuity of 15% will be added to groups 6 or more)
 - Cancellations made 31 days before start date will be fully refunded less 10% handling fee and less Non-refundable deposit.
 - Cancellations made after 30 days will not be refunded
 - In the event Castine Kayak Adventures cancels the trip due to weather (i.e thunder, lightning or intense rain) a refund or rain check will be arranged.
 - We will also not refund individuals that are unable to attend at the time of the trip.
- Large group reservations are generally based on up to a certain amount of people. Any number of participants up to that number are welcome to join the trip!
- **We will not reimburse due to participant determined inclement weather.** We paddle in the rain!

Overnight Trip Reservations

- Paid in Full 30 days prior to trip departure (customary Guide gratuities of 15%-25% are greatly appreciated at trip conclusion or in advance!)
- Cancellations made 31 days before start date will be fully refunded less 10% of trip total cost handling fee and less Non-refundable deposit.
- Cancellations made after 30 days will not be refunded
- In the event Castine Kayak Adventures cancels the trip due to weather (i.e thunder, lightning or intense rain) a refund or rain check will be arranged. **We will not reimburse due to participant determined inclement weather.** We paddle in the rain!

Advanced Booking Day trips:

Credit card or cash payments /advanced booking policy

We will hold your reservations with provided credit card payment or cash payment

1. Cancellations 72 hours prior to reservations will be refunded in full, less a 10% of reservation total processing fee.
2. Cancellations 72 hours or less will be charged in full. Bookings are transferable!
3. In the rare event that we are able to sell your trip to other guests we will offer a refund less a 10% processing fee.
4. No shows will be charged in full.